

July 7, 2020

Dear Residents, Tenants, and Designated Representatives:

Happy belated Fourth of July. Many of our communities used America's birthday to host fun, patriotic activities throughout the week like hallway parades and special BBQ meals. While we were celebrating inside, this year's Independence Day was marked by a number of outdoor celebrations being cancelled amidst a backdrop of increasing COVID-19 cases in many states. The increase in positive cases has most affected younger adults. For a point of reference, before Memorial Day, a large number of COVID-19 cases were diagnosed in people over age 45. Now the opposite is true.

With an increase in cases in many states, I felt it was important to reiterate the infection spread measures we have in place to mitigate the spread of the virus within our communities. Our efforts to prevent the spread of the virus focuses on three key areas: team member and third-party healthcare and other third-party visitor screening, use of personal protective equipment, and infection control measures.

- Before team members are permitted to work, or third parties are permitted to enter the community, each is the screened for symptoms of illness, including a temperature check, and completes a health questionnaire. If a team member or visitor presents with symptoms of illness, they are instructed through the screening process that they are not permitted to proceed to enter the community.
- As individuals may be pre-symptomatic (before symptoms develop) or asymptomatic (have no symptoms of illness), team members are required to wear facemasks and protective eye wear as part of the team member uniform. Visitors are also required to wear face masks. Per CDC guidance, the proper use of personal protective equipment within the community positions residents, tenants, and team members at low risk of getting the virus if exposed.
- Lastly, training on and monitoring of virus spread prevention efforts, such as frequent hand-hygiene is an ongoing endeavor.

With July 1 marking the close of the first half of the year, it is clear that it will be a year that will not soon be forgotten. As we look to the second half of 2020, we see signs of optimism with hopes of a vaccine or treatment. Until that time, we must all continue to do our part to keep those at greatest risk, safe.

Sincerely,

Chris Hyatt President